

Each claim is processed individually according to Early Childhood Australia's Terms of Trade.
Submission of this form does not guarantee a replacement.

Name/Organisation: _____

Contact (if organisation): _____

Account Number: _____

Address: _____

City: _____ State: _____ Postcode: _____

Phone: _____ Fax: _____

Email: _____

Items Not Received: _____

Invoice Number: _____

I have read Early Childhood Australia's Terms of Trade and understand that claims for failure of receipt of ordered goods, excluding subscriptions, must be made within 6 months of the date ordered. Claims made for failure of receipt of goods ordered as a subscription must be made within 6 months of the date of publication of the title. A maximum of 2 claims by any one customer within a 12 month period will be accepted.

Name: _____ Date: _____

Signature: _____

Please return this form together with returning goods to:

Early Childhood Australia
PO Box 86, Deakin West ACT 2600
T: (02) 6242 1800 F: (02) 6242 1818
E: eca@earlychildhood.org.au